

## DEPARTMENT OF VETERANS AFFAIRS

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Director, Center for Faith-Based and Community Initiatives	DARIN S. SELNICK

Assistant Secretary for Congressional and  
Legislative Affairs

THOMAS E. HARVEY, *Acting*

Deputy Assistant Secretary for Congressional  
and Legislative Affairs

CHRISTINE O. HILL

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*The Department of Veterans Affairs operates programs to benefit veterans and members of their families. Benefits include compensation payments for disabilities or death related to military service; pensions; education and rehabilitation; home loan guaranty; burial; and a medical care program incorporating nursing homes, clinics, and medical centers.*

The Department of Veterans Affairs (VA) was established as an executive department by the Department of Veterans Affairs Act (38 U.S.C. 201 note). It is comprised of three organizations that administer veterans programs: the Veterans Health Administration, the Veterans Benefits Administration, and the National Cemetery Administration. Each organization has field facilities and a central office component.

### Activities

**Cemeteries** The National Cemetery Administration (NCA) is responsible for more than 120 national cemeteries nationwide. Burial in a national cemetery is available to veterans, their spouses, and dependent children. At no cost to the family, a national cemetery burial includes the gravesite, grave-liner, opening and closing of the grave, headstone or marker, and perpetual care as part of a national shrine. If a veteran is buried in a private cemetery, anywhere in the world, NCA will provide a headstone or marker. NCA's State Cemetery Grants Program provides funds to establish, expand, or improve State-operated veterans cemeteries. Presidential Memorial Certificates honoring the veteran may be requested from NCA.

**Center for Minority Veterans** The Center for Minority Veterans was established under Public Law 103-446 (108 Stat. 4645) and is responsible for promoting the use of VA benefits, programs, and services by minority veterans and assessing the needs of minority group members. The work of the Center focuses on the unique and special needs of five distinct groups of

veterans: African-Americans, Hispanics, Asian-Americans, Pacific Islanders, and Native Americans, which include American Indians, Native Hawaiians, and Alaskan Natives.

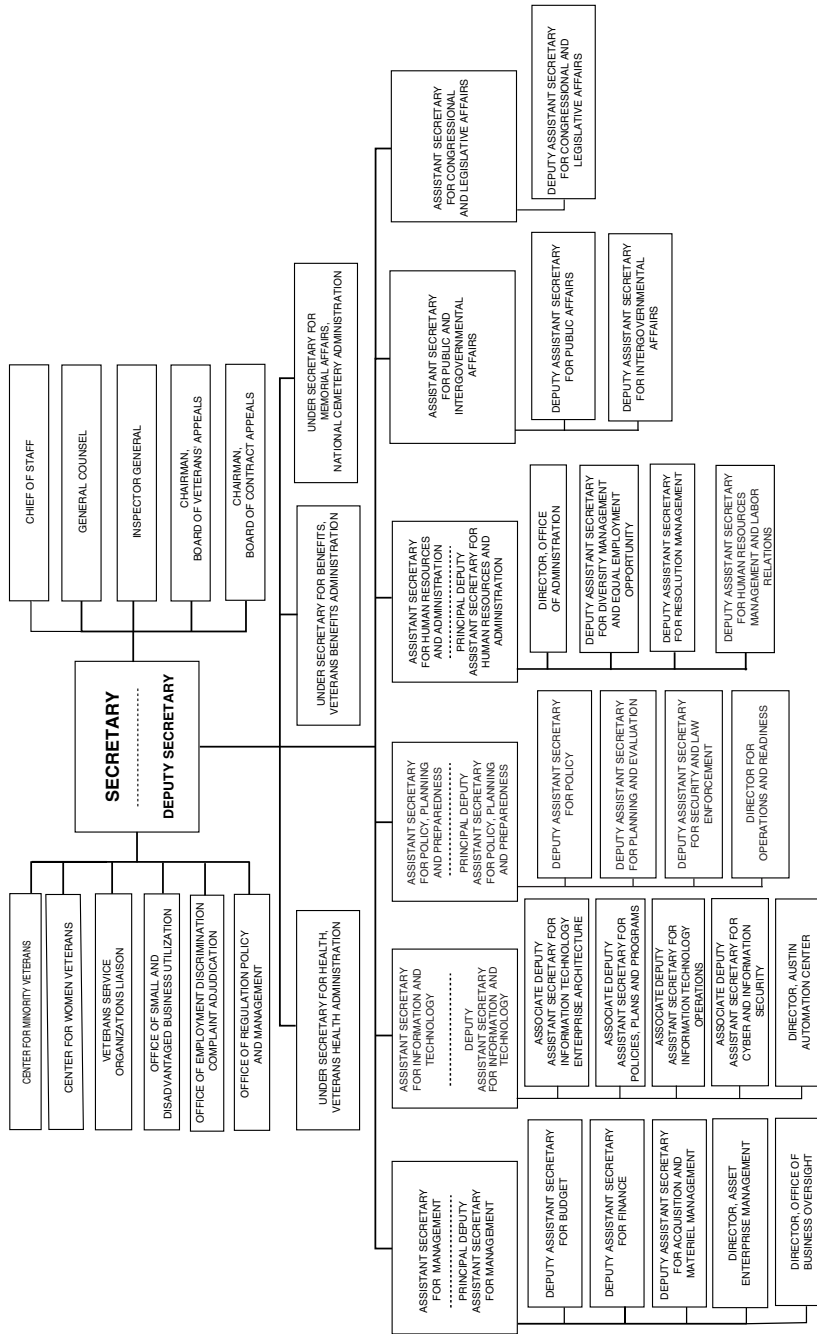
**Center for Women Veterans** The Center for Women Veterans was established under Public Law 103-446 (108 Stat. 4645) and acts as the Secretary's primary adviser on women veterans issues and evaluates VA programs, policies, legislation, and practices to ensure that they are responsive and accessible to eligible women veterans.

**Health Services** The Veterans Health Administration provides hospital, nursing home, and domiciliary care, and outpatient medical and dental care to eligible veterans of military service in the Armed Forces. It conducts both individual medical and health-care delivery research projects and multi-hospital research programs, and it assists in the education of physicians and dentists and with training of many other health care professionals through affiliations with educational institutions and organizations.

**Veterans Benefits** The Veterans Benefits Administration provides information, advice, and assistance to veterans, their dependents, beneficiaries, representatives, and others applying for VA benefits. It also cooperates with the Department of Labor and other Federal, State, and local agencies in developing employment opportunities for veterans and referral for assistance in resolving socioeconomic, housing, and other related problems.

The Compensation and Pension Service is responsible for claims for disability compensation and pension,

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specially adapted housing, accrued benefits, adjusted compensation in death cases, and reimbursement for headstone or marker; allowances for automobiles and special adaptive equipment; special clothing allowances; emergency officers' retirement pay; survivors' claims for death compensation, dependency and indemnity compensation, death pension, and burial and plot allowance claims; forfeiture determinations; and a benefits protection program for minors and incompetent adult beneficiaries.

The Education Service administers the Montgomery GI Bill program and other programs which provide education benefits to qualified active-duty members, veterans, certain dependents of veterans, and members of the Selected and Ready Reserve. The Service also check school records to ensure that they comply with the pertinent law, approves courses for the payment of educational benefits, and administers a work-study program. Additional details are available at [www.gibill.va.gov](http://www.gibill.va.gov).

The Insurance Service's operations for the benefit of service members, veterans, and their beneficiaries are available through the regional office and insurance center (phone, 800-669-8477) in Philadelphia, PA, which provides the full range of functional activities necessary for a national life insurance program. Activities include the complete maintenance of individual accounts, underwriting functions, life and death insurance claims awards, and any other insurance-related transactions. The agency also administers the Veterans Mortgage Life Insurance Program for those disabled veterans who receive a VA grant for specially adapted housing and supervises the Servicemembers' Group Life Insurance Program and the Veterans Group Life Insurance Program.

The Loan Guaranty Service is responsible for operations that include appraising properties to establish their values; approving grants for specially adapted housing; supervising the construction of new residential properties; establishing the eligibility of veterans for the program; evaluating the ability of a veteran to repay a loan and the credit risk; making direct loans to

Native American veterans to acquire a home on trust land; servicing and liquidating defaulted loans; and disposing of real estate acquired as the consequence of defaulted loans.

The Vocational Rehabilitation and Employment Service provides outreach, motivation, evaluation, counseling, training, employment, and other rehabilitation services to service-connected disabled veterans. Vocational and educational counseling, as well as the evaluation of abilities, aptitudes, and interests are provided to veterans and servicepersons. Counseling, assessment, education programs, and, in some cases, rehabilitation services are available to spouses and children of totally and permanently disabled veterans as well as surviving orphans, widows, and widowers of certain deceased veterans.

Vocational training and rehabilitation services are available to children with spina bifida having one or both parents who served in the Republic of Vietnam during the Vietnam era, or served in certain military units in or near the demilitarized zone in Korea, between September 1, 1967, and August 31, 1971.

**Veterans' Appeals** The Board of Veterans' Appeals (BVA) is responsible for entering the final appellate decisions in claims of entitlement to veterans' benefits and for deciding certain matters concerning fees charged by attorneys and agents for representation of veterans before VA and requests for revision of prior BVA decisions on the basis of clear and unmistakable error. Final Board decisions are appealable to the U.S. Court of Appeals for Veterans Claims.

**Field Facilities** The Department's operations are handled through the following field facilities:

- cemeteries, providing burial services to veterans, their spouses, and dependent children;

- domiciliaries, providing the least intensive level of inpatient medical care including necessary ambulatory medical treatment, rehabilitation, and support services in a structured environment to veterans who are unable because of their disabilities to provide adequately for themselves in the community;

—medical centers, providing eligible beneficiaries with medical and other health care services equivalent to those provided by private-sector institutions, augmented in many instances by services to meet the special requirements of veterans;

—outpatient clinics to provide eligible beneficiaries with ambulatory care; and

—regional offices to grant benefits and services provided by law for veterans, their dependents, and beneficiaries within an assigned territory; furnish information regarding VA benefits and services; adjudicate claims and make awards for disability compensation and pension; conduct outreach and

information dissemination and provide support and assistance to various segments of the veteran population to include former prisoners of war (POW), minority veterans, homeless veterans, women veterans and elderly veterans; supervise payment of VA benefits to incompetent beneficiaries; provide vocational rehabilitation and employment training; administer educational benefits; guarantee loans for purchase, construction, or alteration of homes; process grants for specially adapted housing; process death claims; and assist veterans in exercising rights to benefits and services.

#### National Facilities—Department of Veterans Affairs

Address	Type of facility	Director
<b>ALABAMA:</b>		
Birmingham (700 S. 19th St., 35233) .....	Medical Center .....	Y.C. Parris
Central Alabama Health Care System (215 Perry Hill Rd., Montgomery, 36109-3798) .....	Medical Center .....	Robert Ratliff
Mobile (1202 Virginia St., 36604) .....	National Cemetery .....	
Montgomery (345 Perry Hill Rd., 36109) .....	Regional Office .....	Montgomery Watson
Seale (Fort Mitchell, 553 Hwy. 165, 36856) .....	National Cemetery .....	
Tuscaloosa (35404) .....	Medical Center .....	Robert Malone
<b>ALASKA:</b>		
Anchorage (2925 Debarr Rd., 99508) .....	Outpatient Clinic and Regional Office .....	Alex Spector
Fort Richardson (Bldg. 997, Davis Hwy., 99505-5498) .....	National Cemetery .....	
Sitka (803 Sawmill Creek Rd., 99835) .....	National Cemetery .....	
<b>ARIZONA:</b>		
Northern Arizona Health Care System (500 N. Hwy. 89, Prescott, 86313) .....	Medical Center (medical and domiciliary) .....	Deborah Thompson
Phoenix (7th St. & Indian School Rd., 85012) .....	Medical Center .....	(Vacancy)
Phoenix (3225 N. Central Ave., 85012) .....	Regional Office .....	Sandra D. Flint
Phoenix (23029 N. Cave Creek Rd., 85024) (National Memorial Cemetery of Arizona) .....	National Cemetery .....	
Prescott (500 Hwy. 89 N., 86301) .....	National Cemetery .....	
Southern Arizona Health Care System (3601 S. 6th Ave., Tucson, 85723) .....	Medical Center .....	Jonathan H. Gardner
<b>ARKANSAS:</b>		
Fayetteville (72701) .....	Medical Center .....	Michael Winn
Fayetteville (700 Government Ave., 72701) .....	National Cemetery .....	
Fort Smith (522 Garland Ave., 72901) .....	National Cemetery .....	
Little Rock (2523 Confederate Blvd., 72206) .....	National Cemetery .....	
Little Rock (300 Roosevelt Rd., 72205) (John L. McClellan Memorial Veterans Hospital) .....	Medical Center .....	Tim Shea
Little Rock Division		
North Little Rock Division		
North Little Rock (P.O. Box 1280, Bldg. 65, Ft. Roots, 72115) .....	Regional Office .....	William Nicholas
<b>CALIFORNIA:</b>		
Central California Health Care System (2615 Clinton Ave., Fresno, 93703) .....	Medical Center .....	Alan S. Perry
Gustine (San Joaquin Valley National Cemetery, 32053 W. McCabe Rd., 95322) .....	National Cemetery .....	
Loma Linda (Jerry L. Pettis Memorial Veterans Hospital, 11201 Benton St., 92357) .....	Medical Center .....	Dean R. Stordahl
Long Beach (5901 E. 7th St., 90822) .....	Medical Center .....	Ron Norby
Los Angeles (11301 Wilshire Blvd., 90073) .....	Medical Center .....	Charles Dorman
Los Angeles (11000 Wilshire Blvd., 90024) .....	Regional Office .....	Stewart F. Liff
Los Angeles (950 S. Sepulveda Blvd., 90049) .....	National Cemetery .....	
Northern California Health Care System (150 Muir Rd., Benicia, 94523) .....	Medical Center .....	Larry Sandler
Oakland (Oakland Federal Bldg., 1301 Clay St., 94612-5209) .....	Regional Office .....	Cathy L. Smith

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Palo Alto Health Care System (3801 Miranda Ave., 94304).	Medical Center .....	Elisabeth J. Freeman
Riverside (22495 Van Buren Blvd., 92518) .....	National Cemetery .....	
San Bruno (Golden Gate National Cemetery, 1300 Sneath Ln., 94066).	National Cemetery .....	
San Diego (3350 La Jolla Village Dr., 92161) .....	Medical Center .....	Gary Rossio
San Diego (8810 Rio San Diego Dr., 92108) .....	Regional Office .....	Lily Fetzter
San Diego (Fort Rosecrans National Cemetery, P.O. Box 6237, Point Loma, 92106).	National Cemetery .....	
San Francisco (4150 Clement St., 94121) .....	Medical Center .....	Sheila Cullen
San Francisco (P.O. Box 29012, Presidio of San Francisco, 94129).	National Cemetery .....	
COLORADO:		
Denver (1055 Clermont St., 80220) .....	Medical Center .....	Lynette Roff
Denver (80225) .....	Denver Distribution Center .....	Jim Sandman
Denver (Fort Logan National Cemetery, 3698 S. Sheridan Blvd., 80235).	National Cemetery .....	
Fort Lyon (81038) .....	National Cemetery .....	
Grand Junction (81501) .....	Medical Center .....	Michael Murphy
Lakewood (P.O. Box 25126, 155 Van Gordon St., 80228).	Regional Office .....	Jeffrey Alger
CONNECTICUT:		
Connecticut Health Care System (950 Campbell Ave., West Haven, 06516).	Medical Center .....	Roger Johnson
Hartford (450 Main St., 06103) .....	Regional Office .....	Linda Walker
DELAWARE:		
Wilmington (1601 Kirkwood Hwy., 19805) .....	Medical Center .....	Richard Citron
DISTRICT OF COLUMBIA:		
Washington (50 Irving St. NW., 20422) .....	Medical Center .....	Sanford M. Garfunkel
Washington (1120 Vermont Ave. NW., 20421) .....	Regional Office .....	Judy Reyes-Maggio
FLORIDA:		
Bay Pines (1000 Bay Pines Blvd. N., 33504) .....	Medical Center (medical and domiciliary) .....	Wallace M. Hopkins
Bay Pines (10000 Bay Pines Blvd., North Bay Pines, 33504-0477).	National Cemetery .....	
Bushnell (Florida National Cemetery, 6502 SW. 102d Ave., 33513).	National Cemetery .....	
Miami (1201 NW. 16th St., 33125) .....	Medical Center .....	Stephen Lucas
Northern Florida/Southern Georgia Health Care System (1601 SW. Archer Rd., Gainesville, 32608-1197).	Medical Center .....	Fred Malphrus
Orlando (5201 Raymond St., Orlando, 32803) .....	Medical Center .....	(Vacancy)
Pensacola (Barrancas National Cemetery, Naval Air Station, 80 Hovey Rd. 32508-1099).	National Cemetery .....	
St. Augustine (104 Marine St., 32084) .....	National Cemetery .....	
St. Petersburg (P.O. Box 1437, 33731) .....	Regional Office .....	Barry Baker
Tampa (James A. Haley Veterans Hospital, 13000 Bruce B. Downs Blvd., 33612).	Medical Center .....	Forest Farley, Jr.
West Palm Beach (7305 N. Military Trail, 33410-6400).	Medical Center .....	Edward H. Seiler
West Palm Beach (South Florida National Cemetery, 7305 N. Military Trail, 33410).	National Cemetery .....	
GEORGIA:		
Atlanta (1670 Clairmont Rd., 30033) .....	Medical Center .....	Thomas A. Cappello
Atlanta (P.O. Box 100026, 1700 Clairmont Rd., Decatur, 30033).	Regional Office .....	Larry Burks
Augusta (2460 Wrightsboro Rd., 30904-6285) .....	Medical Center .....	James Trusley
Forest Hills Division		
Lenwood Division		
Canton (Georgia National Cemetery, 2025 Mount Carmel Church Ln., 30114).	National Cemetery .....	
Dublin (31021) .....	Medical Center (medical and domiciliary) .....	Richard W. Fry
Marietta (500 Washington Ave., 30060) .....	National Cemetery .....	
HAWAII:		
Honolulu (P.O. Box 29020, 96850) .....	Medical Center .....	James Hastings
Honolulu (National Memorial Cemetery of the Pacific, 2177 Puowaina Dr., 96813-1729).	National Cemetery .....	
IDAHO:		
Boise (805 W. Franklin St., 83702) .....	Regional Office .....	James Vance
Boise (500 W. Fort St., 83702-4598) .....	Medical Center .....	Wayne Tippetts
ILLINOIS:		
Alton (600 Pearl St., 62003) .....	National Cemetery .....	
Chicago Health Care System (333 E. Huron St., 60611).	Medical Center .....	James Jones

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Chicago (P.O. Box 8136, 536 S. Clark St., 60680) ..	Regional Office .....	Michael Olson
Danville (61832) .....	Medical Center .....	Susan P. Bowers
Danville (1900 E. Main St., 61832) .....	National Cemetery .....	
Elwood (Abraham Lincoln National Cemetery, 27034 S. Diagonal Rd., 60421).	National Cemetery .....	
Hines (Lock Box 66303, AMF O'Hare, 60666-0303)	Finance Center .....	Billy R. Barker
Hines (Edward Hines, Jr., Hospital, 60141) .....	Medical Center .....	Jack Hetrick
Hines (P.O. Box 76, 60141) .....	VA National Acquisition Center .....	Efrain Fernandez
Hines (P.O. Box 27, 60141) .....	Service and Distribution Center .....	George Moore
Marion (2401 W. Main St., 62959) .....	Medical Center .....	Kathy Spivey-Paul
Moline (Rock Island National Cemetery, Bldg. 118, Rock Island Arsenal, 61299-7090).	National Cemetery .....	
Mound City (Junction Hwys. 37 and 51, 62963) .....	National Cemetery .....	
North Chicago (60064) .....	Medical Center .....	Patrick L. Sullivan
Quincy (36th and Maine Sts., 62301) .....	National Cemetery .....	
Springfield (Camp Butler National Cemetery, 5063 Camp Butler Rd., 62707).	National Cemetery .....	
INDIANA:		
Indianapolis (1481 W. 10th St., 46202) .....	Medical Center .....	Susan P. Bowers
Cold Spring Road Division Tenth Street Division		
Indianapolis (575 N. Pennsylvania St., 46204) .....	Regional Office .....	Dennis Kuewa
Indianapolis (Crown Hill National Cemetery, 700 W. 38th St., 46208).	National Cemetery .....	
Marion (1700 E. 38th St., 46952) .....	National Cemetery .....	
New Albany (1943 Ekin Ave., 47150) .....	National Cemetery .....	
Northern Indiana Health Care System (2121 Lake Ave., Fort Wayne, 46805).	Medical Center .....	Kathy Spivey-Paul
IOWA:		
Central Iowa Health Care System (30th and Euclid Ave., Des Moines, 50310-5774).	Medical Center .....	Donald Cooper
Des Moines (210 Walnut St., 50309) .....	Regional Office .....	Richard Braley
Iowa City (Hwy. 6 W., 52246-5774) .....	Medical Center .....	Peter Henry, <i>Acting</i>
Keokuk (1701 J St., 52632) .....	National Cemetery .....	
KANSAS:		
Eastern Kansas Health Care System (Leavenworth, 66048).	Medical Center (medical and domiciliary).	(Vacancy)
Fort Leavenworth (66027) .....	National Cemetery .....	
Fort Scott (P.O. Box 917, 900 E. National, 66701) ..	National Cemetery .....	
Leavenworth (P.O. Box 1694, 66048) .....	National Cemetery .....	
Topeka (Bldg. 9, 3401 SW. 21st St., 66604) .....	Health Revenue Center .....	Matthew Kelly, <i>Acting</i>
Wichita (5500 E. Kellogg, 67218) .....	Medical Center .....	Thomas J. Sanders
Wichita (5500 E. Kellogg, 67218) .....	Regional Office and Medical Center	Charlie Wolford
KENTUCKY:		
Danville (277 N. 1st St., 40442) .....	National Cemetery .....	
Lebanon (20 Hwy. 208E, 40033) .....	National Cemetery .....	
Lexington (40511) .....	Medical Center .....	Sandy J. Nielson
Cooper Drive Division Leestown Division		
Lexington (833 W. Main St., 40508) .....	National Cemetery .....	
Louisville (545 S. 3d St., 40202) .....	Regional Office .....	Keith Thompson
Louisville (800 Zorn Ave., 40202) .....	Medical Center .....	Wayne L. Pfeffer
Louisville (Cave Hill National Cemetery, 701 Baxter Ave., 40204).	National Cemetery .....	
Louisville (Zachary Taylor National Cemetery, 4701 Brownsboro Rd., 40207).	National Cemetery .....	
Nancy (Mill Springs National Cemetery, 9044 W. Hwy. 80, 42544).	National Cemetery .....	
Nicholasville (Camp Nelson National Cemetery, 6980 Danville Rd., 40356).	National Cemetery .....	
LOUISIANA:		
Alexandria (71301) .....	Medical Center .....	Barbara Watkins
Baton Rouge (220 N. 19th St., 70806) .....	National Cemetery .....	
New Orleans (1601 Peridido St., 70146) .....	Medical Center .....	John D. Church, Jr.
New Orleans (701 Loyola Ave., 70113) .....	Regional Office .....	Rowland Christian
Pineville (Alexandria National Cemetery, 209 E. Shamrock St., 71360).	National Cemetery .....	
Shreveport (510 E. Stoner Ave., 71101) .....	Medical Center .....	George Moore
Zachary (20978 Port Hickey Rd., 70791) (Port Hudson National Cemetery).	National Cemetery .....	
MAINE:		
Togus (1 VA Ctr., 04330) .....	Medical and Regional Office Center	Dale Demurs
Togus (1 VA Ctr., 04330) .....	National Cemetery .....	
MARYLAND:		
Annapolis (800 West St., 21401) .....	National Cemetery .....	



## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Baltimore (31 Hopkins Plz., 21201) .....	Regional Office .....	George Wolohojian
Baltimore (5501 Frederick Ave., 21228) .....	National Cemetery .....	
Baltimore (Loudon Park National Cemetery, 3445 Frederick Ave., 21228).	National Cemetery .....	
Maryland Health Care System (10 N. Green St., Baltimore, 21201).	Medical Center .....	Dennis Smith
MASSACHUSETTS:		
Bedford (Edith Nourse Rogers Memorial Veterans Hospital, 200 Springs Rd., 01730).	Medical Center .....	Karen Waghorn
Boston Health Care Center (150 S. Huntington Ave., 02130).	Medical Center .....	Michael Lawson
Boston (John F. Kennedy Federal Bldg., 02203) .....	Regional Office .....	(Vacancy)
Bourne (Massachusetts National Cemetery, Connery Ave., 02532).	National Cemetery .....	
Brockton (940 Belmont St., 02301) .....	Medical Center .....	Michael Lawson
Northampton (01060) .....	Medical Center .....	Joanne Carney, <i>Acting</i>
MICHIGAN:		
Ann Arbor (2215 Fuller Rd., 48105) .....	Medical Center .....	Gabriel Perez, <i>Acting</i>
Augusta (Fort Custer National Cemetery, 15501 Dickman Rd., 49012).	National Cemetery .....	
Battle Creek (49106) .....	Medical Center .....	(Vacancy)
Detroit (48101–1932) .....	Medical Center .....	(Vacancy)
Detroit (477 Michigan Ave., 48226) .....	Regional Office .....	(Vacancy)
Holly (Great Lakes National Cemetery, 4200 Belford Rd., 48442).	National Cemetery .....	
Iron Mountain (49801) .....	Medical Center .....	Janice M. Boss
Saginaw (1500 Weiss St., 48602) .....	Medical Center .....	Gabriel Perez
MINNESOTA:		
Minneapolis (1 Veterans Dr., 55417) .....	Medical Center .....	Steven Kleinglass
Minneapolis (Fort Snelling National Cemetery, 7601 34th Ave. S., 55450).	National Cemetery .....	
St. Cloud (4801 8th St. N., 56303) .....	Medical Center .....	Barry I. Bahl
St. Paul (Bishop Henry Whipple Federal Bldg., Fort Snelling, 55111) (Remittances: P.O. Box 1820, 55111).	Regional Office & Insurance Center	(Vacancy)
St. Paul (Bishop Henry Whipple Federal Bldg., Fort Snelling, 55111).	Debt Management Center .....	Dan Osendorf
MISSISSIPPI:		
Biloxi (39531) .....	Medical Center (medical and domiciliary).	Charles Sepich
Biloxi Hospital and Domiciliary Division Gulfport Hospital Division		
Biloxi (P.O. Box 4968, 400 Veterans Ave., 39535–4968).	National Cemetery .....	
Corinth (1551 Horton St., 38834) .....	Medical Center (medical and domiciliary).	Mary Dill
Corinth (1551 Horton St., 38834) .....	National Cemetery .....	
Jackson (1500 E. Woodrow Wilson Dr., 39216) .....	Medical Center .....	Richard Baltz
Jackson (1600 E. Woodrow Wilson Ave., 39216) .....	Regional Office .....	Joseph Adair
Natchez (41 Cemetery Rd., 39120) .....	National Cemetery .....	
MISSOURI:		
Columbia (Harry S. Truman Memorial Veterans Hospital, 800 Hospital Dr., 65201).	Medical Center .....	Mary Weldon, <i>Acting</i>
Jefferson City (1024 E. McCarthy, 65101) .....	National Cemetery .....	
Kansas City (4801 Linwood Blvd., 64128) .....	Medical Center .....	Kent D. Hill
Poplar Bluff (63901) .....	Medical Center .....	Nancy Arnold
Springfield (1702 E. Seminole St., 65804) .....	National Cemetery .....	
St. Louis (63125) .....	Medical Center .....	Glen Struchtemeyer
John J. Cochran Division, 63106		
St. Louis (P.O. Box 5020, Bldg. 104, 4300 Goodfellow Blvd., 63115).	Records Management Center .....	(Vacancy)
St. Louis (400 S. 18th St., 63103–2271) .....	Regional Office .....	Kim Graves
St. Louis (Jefferson Barracks National Cemetery, 2900 Sheridan Dr., 63125).	National Cemetery .....	
MONTANA:		
Montana Health Care System (Fort Harrison, 59636).	Medical and Regional Office Center	Joseph M. Underkofler
NEBRASKA:		
Greater Nebraska Health Care System (600 S. 70th St., Lincoln, 68510).	Medical Center .....	Albert Washko
Lincoln (5631 S. 48th St., 68516) .....	Regional Office .....	Willie Clark
Maxwell (Fort McPherson National Cemetery, 12004 S. Spur 56A, 69151–1031).	National Cemetery .....	
NEVADA:		
Las Vegas (102 Lake Mead Dr., 89106) .....	Outpatient Clinic .....	John Bright

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Reno (1000 Locust St., 89520) .....	Medical Center .....	Kurt Schlegelmilch
Reno (1201 Terminal Way, 89520) .....	Regional Office .....	Don Iddings
NEW HAMPSHIRE:		
Manchester (718 Smyth Rd., 02104) .....	Medical Center .....	Mark F. Levenson
Manchester (275 Chestnut St., 03101) .....	Regional Office .....	Marybeth Cully
NEW JERSEY:		
Beverly (916 Bridgeboro Rd., 08010) .....	National Cemetery .....	
Hillsborough (08844) .....	Asset Management Service .....	John Snow
Newark (20 Washington Pl., 07102) .....	Regional Office .....	John McCourt
New Jersey Health Care System (East Orange, 07018) .....	Medical Center .....	Kenneth Mizrach
Salem (Finn's Point National Cemetery, R.F.D. 3, Fort Mott Rd., Box 542, 08079) .....	National Cemetery .....	
Somerville (08876) .....	Asset Management Service .....	Sharon Dufour
NEW MEXICO:		
Albuquerque (2100 Ridgecrest Dr. SE., 87108-5138) .....	Medical Center .....	Mary A. Dowling
Albuquerque (500 Gold Ave. SW., 87102) .....	Regional Office .....	(Vacancy)
Fort Bayard (Fort Bayard National Cemetery, P.O. Box 189, 88036) .....	National Cemetery .....	
Santa Fe (501 N. Guadalupe St., 87501) .....	National Cemetery .....	
NEW YORK:		
Albany (113 Holland Ave., 12208) .....	Medical Center .....	Mary Ellen Piche
Bath (14810) .....	Medical Center (medical and domiciliary) .....	Craig Howard, <i>Acting</i>
Bath (San Juan Ave., 14810) .....	National Cemetery .....	
Bronx (130 W. Kingsbridge Rd., 10468) .....	Medical Center .....	MaryAnn Musumeci
Brooklyn Division		
St. Albans Division		
Brooklyn (Cypress Hills National Cemetery, 625 Jamaica Ave., 11208) .....	National Cemetery .....	
Buffalo (111 W. Huron St., 14202) .....	Regional Office .....	(Vacancy)
Calverton (210 Princeton Blvd., 11933-1031) .....	National Cemetery .....	
Canandaigua (14424) .....	Medical Center .....	W. Craig Howard
Elmira (Woodlawn National Cemetery, 1825 Davis St., 14901) .....	National Cemetery .....	
Farmingdale (Long Island National Cemetery, 2040 Wellwood Ave., 11735-1211) .....	National Cemetery .....	
Hudson Valley Health Care System (Franklin Delano Roosevelt Hospital, Montrose, 10548) .....	Medical Center .....	Michael Sabo
New York (245 W. Houston St., 10014) .....	Regional Office .....	Pat Amberg-Blyskal
New York Harbor Health Care System (Brooklyn, 11209) .....	Medical Center .....	John J. Donnellan, Jr.
Northport (Long Island, 11768) .....	Medical Center .....	Robert Schuster
Schuylerville (General B.H. Soloman Saratoga National Cemetery, 200 Duell Rd., 12871-1721) .....	National Cemetery .....	
Syracuse (Irving Ave. & University Pl., 13210) .....	Medical Center .....	James Cody
Western New York Health Care System (3495 Bailey Ave., Buffalo, 14215) .....	Medical Center .....	Tim Leizert, <i>Acting</i>
NORTH CAROLINA:		
Asheville (28805) .....	Medical Center .....	Susan Pendergrass
Durham (508 Fulton St. & Erwin Rd., 27705) .....	Medical Center .....	Michael Phaup
Fayetteville (2300 Ramsey St., 28301) .....	Medical Center .....	Janet Stout
New Bern (1711 National Ave., 28560) .....	National Cemetery .....	
Raleigh (501 Rock Quarry Rd., 27610) .....	National Cemetery .....	
Salisbury (1601 Brenner Ave., 28144) .....	Medical Center .....	Don Moore
Salisbury (202 Government Rd., 28144) .....	National Cemetery .....	
Wilmington (2011 Market St., 28403) .....	National Cemetery .....	
Winston-Salem (251 N. Main St., 27155) .....	Regional Office .....	John Montgomery
NORTH DAKOTA:		
Fargo (655 1st Ave., 58102) .....	Medical and Regional Office Center .....	Rosalyn Cole, <i>Acting</i>
OHIO:		
Chillicothe (45601) .....	Medical Center .....	Linda Smith
Cincinnati (3200 Vine St., 45220) .....	Medical Center .....	Carlos B. Lott
Cleveland (10701 East Blvd., 44106-3800) .....	Medical Center .....	William Montague
Brecksville Division		
Wade Park Division		
Cleveland (1240 E. 9th St., 44199) .....	Regional Office .....	Phillip J. Ross
Columbus (2090 Kenny Rd., 43221) .....	Outpatient Clinic .....	Lilian T. Thome
Dayton (VA Medical Center, 4100 W. 3d St., 45428-1008) .....	Medical Center (medical and domiciliary) .....	Guy Richardson
Dayton (VA Medical Center, 4100 W. 3d St., 45428-1008) .....	National Cemetery .....	
Rittman (Ohio Western Reserve National Cemetery, P.O. Box 8, 10175 Rawiga Rd., 44270) .....	National Cemetery .....	

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
<b>OKLAHOMA:</b>		
Elgin (Fort Sill National Cemetery, 2648 Jake Dunn Rd., 73538).	National Cemetery .....	
Fort Gibson (1423 Cemetery Rd., 74434) .....	National Cemetery .....	
Muskogee (Memorial Station, Honor Heights Dr., 74401).	Medical Center .....	Adam Walmus
Muskogee (125 S. Main St., 74401) .....	Regional Office .....	Sam Jarvis
Oklahoma City (921 NE. 13th St., 73104) .....	Medical Center .....	Steve J. Gentling
<b>OREGON:</b>		
Eagle Point (2763 Riley Rd., 97524) .....	National Cemetery .....	
Portland (3710 SW. U.S. Veterans Hospital Rd., 97207).	Medical Center .....	James Tuchschildt
Portland (1220 SW. 3d Ave., 97204) .....	Regional Office .....	Gerry Lorang
Portland (Willamette National Cemetery, 11800 SE. Mt. Scott Blvd., 66147, 97266–6937).	National Cemetery .....	
Roseburg (97470–6513) .....	Medical Center .....	George Marnell
Roseburg (913 Garden Valley Blvd., 97470) .....	National Cemetery .....	
<b>PENNSYLVANIA:</b>		
Altoona (16602–4377) .....	Medical Center .....	Gerald L. Williams
Annville (Indiantown Gap National Cemetery, Rural Rte. 2, Box 484, 17003–9618).	National Cemetery .....	
Butler (16001–2480) .....	Medical Center .....	David Wood
Coatesville (19320) .....	Medical Center .....	Gary W. Devansky
Erie (135 E. 38th St. Blvd., 16504) .....	Medical Center .....	Meg O'Shea-Caplan, <i>Acting</i>
Lebanon (17042) .....	Medical Center .....	Terry Gerigk
Philadelphia (5000 Wissahickon Ave., 19101) (Insurance remittances: P.O. Box 7787). (Mail: P.O. Box 42954).	Regional Office & Insurance Center	Thomas M. Lastowka
Philadelphia (University & Woodland Aves., 19104)	Medical Center .....	Michael Sullivan
Philadelphia (Haines St. & Limekiln Pike, 19138) ....	National Cemetery .....	
Pittsburgh (1000 Liberty Ave., 15222) .....	Regional Office .....	(Vacancy)
Pittsburgh Health Care System (University Dr. C, 15240).	Medical Center .....	Michael Moreland
Aspinwall Division		
Pittsburgh Division		
Wilkes-Barre (1111 E. End Blvd., 18711) .....	Medical Center .....	Roland Moore
<b>PHILIPPINE REPUBLIC:</b>		
Manila (1131 Roxas Blvd., FPO AP96515–1110) ....	Regional Office & Outpatient Clinic	Jon Skelly
<b>PUERTO RICO:</b>		
Bayamon (Puerto Rico National Cemetery, Avenue Cementerio Nacional No. 50, 00960).	National Cemetery .....	
Hato Rey (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., 00918).		
San Juan (Barrio Monacillos G.P.O., Box 364867, 00927–5800).	Medical Center .....	Rafael E. Ramirez
San Juan (U.S. Courthouse & Federal Bldg., Carlos E. Chardon St., G.P.O. Box 364867, Hato Rey, 00936).	Regional Office .....	Sonia Moreno
<b>RHODE ISLAND:</b>		
Providence (380 Westminster Mall, 02903) .....	Regional Office .....	Kerrie Witty
Providence (Davis Park, 02908) .....	Medical Center .....	Vincent Ng
<b>SOUTH CAROLINA:</b>		
Beaufort (1601 Boundary St., 29902–3947) .....	National Cemetery .....	
Charleston (109 Bee St., 29401–5799) .....	Medical Center .....	Flo Hutchison, <i>Acting</i>
Columbia (William Jennings Bryan Dorn Veterans Hospital, 29209).	Medical Center .....	Brian Heckert
Columbia (1801 Assembly St., 29201) .....	Regional Office .....	Carl W. Hawkins
Florence (803 E. National Cemetery Rd., 29501) ....	National Cemetery .....	
<b>SOUTH DAKOTA:</b>		
Black Hills Health Care System (113 Comanche Rd., Fort Meade, 57741).	Medical Center .....	Steve DiStasio, <i>Acting</i>
Hot Springs (500 N. 5th St., 57747) .....	National Cemetery .....	
Sioux Falls (Royal C. Johnson Veterans Memorial Hospital, P.O. Box 5046, 25051 W. 22d St., 57117).	Medical Center and Regional Office	Joe Dalpiaz
Sioux Falls (2501 West 2nd St., Sioux Falls, SD 57117).	Regional Office .....	John Smith
Sturgis (Fort Meade National Cemetery, P.O. Box 640, Old Stone Rd. 57785).	National Cemetery .....	
Sturgis (Black Hills National Cemetery, 20901 Pleasant Valley Dr., 57785).	National Cemetery .....	
<b>TENNESSEE:</b>		
Chattanooga (1200 Bailey Ave., 37404) .....	National Cemetery .....	
Knoxville (939 Tyson St. NW., 37917) .....	National Cemetery .....	

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
Madison (1420 Gallatin Rd. S., 37115-4619) (Nashville National Cemetery).	National Cemetery .....	
Memphis (1030 Jefferson Ave., 38104) .....	Medical Center .....	Patricia Pittman
Memphis (3568 Townes Ave., 38122) .....	National Cemetery .....	
Mountain Home (Johnson City, 37684) .....	Medical Center (medical and domiciliary).	(Vacancy)
Mountain Home (P.O. Box 8, VA Medical Center, Bldg. 117, 37684).	National Cemetery .....	
Tennessee Valley HCS.		
Murfreesboro (37129-1236) .....	Medical Center .....	David N. Pennington
Nashville (1310 24th Ave. S., 37212-2637) .....	Medical Center .....	David N. Pennington
Nashville (110 9th Ave. S., 37203) .....	Regional Office .....	Brian Corley
TEXAS:		
Amarillo (6010 Amarillo Blvd. W., 79106) .....	Medical Center .....	Bryan Jaqua
Austin (1615 E. Woodward St., 78772) .....	Automation Center .....	Robert Evans
Austin (P.O. Box 149975, 78714-9575) .....	Financial Services Center .....	Rodney W. Wood
Austin (1615 E. Woodward St., 78772) .....	Mortgage Loan Accounting Center ..	Allen Sartain
Big Spring (79720) .....	Medical Center .....	Lou Ann Atkins
Central Texas Health Care System (Olin E. Teague Veterans Center, Temple, 76504).	Medical Center (medical and domiciliary).	Bruce Gordon
Dallas (Dallas-Fort Worth National Cemetery, 2000 Mountain Creek Pkwy., 75211).	National Cemetery .....	
El Paso Health Care System (5919 Brook Hollow Dr., 79925).	Medical Center .....	Bruce Stewart
Fort Bliss (5200 Fred Wilson Rd., P.O. Box 6342, 79906).	National Cemetery .....	
Houston (2002 Holcombe Blvd., 77030) .....	Medical Center .....	Edgar L. Tucker
Houston (6900 Alameda Rd., 77030) .....	Regional Office .....	Ursula Henderson
Houston (10410 Veterans Memorial Dr., 77038) .....	National Cemetery .....	
Kerrville (VA Medical Center, 3600 Memorial Blvd., 78028).	National Cemetery .....	
North Texas Health Care System (4500 S. Lancaster Rd., 75216).	Medical Center .....	Betty Brown
San Antonio (517 Paso Hondo St., 78202) .....	National Cemetery .....	
San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston National Cemetery).	National Cemetery .....	
South Texas Veterans Health Care System (Audie L. Murphy Memorial Veterans Hospital, 7400 Merton Minter Blvd., San Antonio, 78284).	Medical Center .....	Jose R. Coronado
Waco (701 Clay Ave., 76799) .....	Regional Office .....	Carl E. Lowe II
UTAH:		
Salt Lake City (125 S. State St., 84147) .....	Regional Office .....	Douglas B. Wadsworth
Salt Lake City (500 Foothill Blvd., 84148) .....	Medical Center .....	James Floyd
VERMONT:		
White River Junction (215 N. Main St., 05009) .....	Medical and Regional Office Center	Gary M. DeGasta
VIRGINIA:		
Alexandria (1450 Wilkes St., 22314) .....	National Cemetery .....	
Culpeper (305 U.S. Ave., 22701) .....	National Cemetery .....	
Danville (721 Lee St., 24541) .....	National Cemetery .....	
Hampton (23667) .....	Medical Center (medical and domiciliary).	Joseph Williams
Hampton (Cemetery Rd. at Marshall Ave., 23667) ..	National Cemetery .....	
Hampton (VA Medical Center, Emancipation Dr., 23667).	National Cemetery .....	
Hopewell (10th Ave. & Davis St., 23860) (City Point National Cemetery).	National Cemetery .....	
Leesburg (Balls Bluff National Cemetery, Rte. 7, 22075).	National Cemetery .....	
Mechanicsville (Cold Harbor National Cemetery, Rte. 156 N., 23111).	National Cemetery .....	
Richmond (1201 Broad Rock Rd., 23249) .....	Medical Center .....	(Vacancy)
Richmond (1701 Williamsburg Rd., 23231) .....	National Cemetery .....	
Richmond (Fort Harrison National Cemetery, 8620 Varina Rd., 23231).	National Cemetery .....	
Richmond (Glendale National Cemetery, 8301 Willis Church Rd., 23231).	National Cemetery .....	
Roanoke (210 Franklin Rd. SW., 24011) .....	Regional Office .....	John W. Smith
Salem (24153) .....	Medical Center .....	Stephen Lemons
Sandston (Seven Pines National Cemetery, 400 E. Williamsburg Rd., 23150).	National Cemetery .....	
Staunton (901 Richmond Ave., 24401) .....	National Cemetery .....	
Triangle (Quantico National Cemetery, P.O. Box 10, 18424 Joplin Rd., Rte. 619, 22172).	National Cemetery .....	
Winchester (401 National Ave., 22601) .....	National Cemetery .....	

## National Facilities—Department of Veterans Affairs—Continued

Address	Type of facility	Director
<b>WASHINGTON:</b>		
Kent (Tahoma National Cemetery, 18600 SE. 240th St., 98042–4868).	National Cemetery .....	
Puget Sound Health Care System (4435 Beacon Ave. S., Seattle, 98108).	Medical Center .....	Timothy Williams
Seattle (915 2d Ave., 98174) .....	Regional Office .....	Carol Batten-Fillman
Spokane (N. 4815 Assembly St., 99205) .....	Medical Center .....	Joseph M. Manley
<b>WEST VIRGINIA:</b>		
Beckley (200 Veterans Ave., 25801) .....	Medical Center .....	Gerard Husson
Clarksburg (26301) .....	Medical Center .....	Glen Struchtemeyer
Grafton (West Virginia National Cemetery, Rt. 2, Box 127, 26354).	National Cemetery .....	
Grafton (Grafton National Cemetery, 431 Walnut St., 26354).	National Cemetery .....	
Huntington (1540 Spring Valley Dr., 25704) .....	Medical Center .....	(Vacancy)
Huntington (640 4th Ave., 25701) .....	Regional Office .....	Cheryl Rawls
Martinsburg (25401) .....	Medical Center (medical and domiciliary) .....	(Vacancy)
<b>WISCONSIN:</b>		
Madison (William S. Middleton Memorial Veterans Hospital, 2500 Overlook Ter., 53705).	Medical Center .....	Nathan L. Geraths
Milwaukee (5000 W. National Ave., 53295–4000) ...	Medical Center (medical and domiciliary) .....	Glen Grippen
Milwaukee (5000 W. National Ave., Bldg. 6, 53295–4000).	Regional Office .....	Jon A. Baker
Milwaukee (Wood National Cemetery, 5000 W. National Ave., Bldg. 1301, 53295–4000).	National Cemetery .....	
Tomah (54660) .....	Medical Center .....	Stanley Q. Johnson
<b>WYOMING:</b>		
Cheyenne (2360 E. Pershing Blvd., 82001) .....	Medical Center .....	David M. Kilpatrick
Sheridan (82801) .....	Medical Center .....	Gary Morton, <i>Acting</i>

## Sources of Information

**Audiovisuals** Persons interested in the availability of VA video productions or exhibits for showing outside of VA may write to the Chief, Media Services Division (032B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202–273–9781 or 9782.

**Contracts** Persons interested in business opportunities with the Department of Veterans Affairs (VA) may contact the Director, Acquisition Resources Service (049A5), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202–273–8815. Information on business opportunities with the VA can be found on the Internet at [www.va.gov/oamm/busopp/doingbusiness.htm](http://www.va.gov/oamm/busopp/doingbusiness.htm). Additional information is available at the Office of Acquisition and Material Management Web site at [www.va.gov/oamm](http://www.va.gov/oamm). Information on solicitations issued by VA is available at [www.va.gov/oamm/busopp/index.htm](http://www.va.gov/oamm/busopp/index.htm).

**Small Business Programs** Persons seeking information on VA's small business programs may call 800–949–

8387 or 202–565–8124. The Office of Small and Disadvantaged Business Utilization Web site (Internet, [www.va.gov/osdbu](http://www.va.gov/osdbu)) contains a considerable amount of information about these programs.

**Veterans Business Ownership Services**

The Center for Veterans Enterprise assists veterans who want to open or expand a business. This Center is a component of the Office of Small and Disadvantaged Business Utilization. Phone, 866–584–2344. Internet, [www.vetbiz.gov](http://www.vetbiz.gov). E-mail, [vacve@mail.va.gov](mailto:vacve@mail.va.gov).

**Electronic Access** Information concerning the Department of Veterans Affairs is available electronically through the Internet, at [www.va.gov](http://www.va.gov).

**Employment** The Department of Veterans Affairs employs physicians, dentists, podiatrists, optometrists, nurses, nurse anesthetists, physician assistants, expanded-function dental auxiliaries, registered respiratory therapists, certified respiratory technicians, licensed physical therapists, occupational therapists, pharmacists, and licensed practical or vocational nurses under VA's excepted merit system. This system does not

require civil service eligibility. Other professional, technical, administrative, and clerical occupations, such as veterans claims examiners, secretaries, and management analysts, exist in VA that do require civil service eligibility. Persons interested in employment should contact the human resources services office at their nearest VA facility or search the VA Web site, [www.va.gov/jobs](http://www.va.gov/jobs). All qualified applicants will receive consideration for appointments without regard to race, religion, color, national origin, sex, political affiliation, or any nonmerit factor.

#### **Freedom of Information Act Requests**

Inquiries should be directed to the Assistant Secretary for Information and Technology, Information Management Service (045A4), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8135.

#### **Inspector General Inquiries and Hotline**

Publicly available documents and information on the VA Office of Inspector General are available electronically through the Internet, at [www.va.gov/oig/homepage.htm](http://www.va.gov/oig/homepage.htm). Complaints may be sent by mail to the VA Inspector General (53E), P.O. Box 50410, Washington, DC 20091-0410. Hotline phone, 800-488-8244. E-mail, [vaighotline@va.gov](mailto:vaighotline@va.gov).

#### **Medical Center (Hospital) Design, Construction, and Related Services**

Construction projects for VA medical centers and other facilities in excess of \$4 million are managed and controlled at the VA central office, located in Washington, DC. Projects requiring design, construction, and other related services are advertised on the Internet FirstGov site, at [www.firstgov.gov](http://www.firstgov.gov). Submit project-specific qualifications (SF 254 and SF 255) to the Director, A/E Evaluation and Program Support Team (181A), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-565-4181. Additional information regarding the selection process can be found on the VA Office of Facilities Management Internet site, at [www.va.gov/facmgt](http://www.va.gov/facmgt).

Construction projects for VA medical centers and other facilities which are less

than \$4 million are managed and controlled at the individual medical centers. For information regarding these specific projects, contact the Acquisition and Materiel Management Office at each individual VA medical center. Addresses and additional information on VA medical centers can be found on the VA Internet site, [www.va.gov/facilities](http://www.va.gov/facilities).

**News Media** Representatives may contact VA through the nearest regional Office of Public Affairs:

Atlanta (404-929-5880)  
Chicago (312-980-4235)  
Dallas (817-385-3720)  
Denver (303-914-5855)  
Los Angeles (310-268-4207)  
New York (212-807-3429)  
Washington, DC (202-530-9360)

National media may contact the Office of Public Affairs in the VA Central Office, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-6000.

**Publications** The *Annual Performance and Accountability Report* may be obtained (in single copies), without charge, from the Office of Budget (041H), 810 Vermont Avenue NW., Washington, DC 20420.

The 2005 VA pamphlet *Federal Benefits for Veterans and Dependents* (80-98-1) is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The *Board of Veterans Appeals Index* (I-01-1), an index to appellate decisions, is available on microfiche in annual cumulation from July 1977 through December 1994. The quarterly indexes may be purchased for \$7 and annual cumulative indexes for \$22.50. The VADEX/CITATOR of Appellate Research Materials is a complete printed quarterly looseleaf cumulation of research material which may be purchased for \$175 with binder and for \$160 without binder. The Vadex Infobase, a computer-searchable version of the VADEX, is also available on diskettes for \$100 per copy. These publications may be obtained by contacting Promisel and Korn, Inc. Phone, 301-986-0650. Archived decisions of the Board of Veterans'

Appeals are available through the VA Web site at [www.va.gov](http://www.va.gov).

A January 2000 VA pamphlet entitled *Understanding the Appeal Process* (01-00-1) is available for sale from the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The VA pamphlet, *A Summary of Department of Veteran Affairs Benefits* (27-82-2), may be obtained, without charge, from any VA regional office.

*Interments in VA National Cemeteries*, VA NCA-IS-1, details eligibility information and contains a list of both national and State veterans cemeteries. Copies may be obtained without charge from the National Cemetery Administration (41C1), 810 Vermont Avenue NW., Washington, DC 20420. Call 800-827-1000 or visit [www.cem.va.gov](http://www.cem.va.gov) for more information.

**For further information, contact the Office of Public and Intergovernmental Affairs, Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-6000. Internet, [www.va.gov/opa](http://www.va.gov/opa).**